

General terms and conditions for the bicycle rental of feel the nature e.U.

§ 1 General

The following General Terms and Conditions (GTC) apply to all rental business relations between Selfservice Station feel the nature e. U. Michael Reiter, Am Lindenplatz 2, 5324 Faistenau and the customer.

With his signature on the rental form or by agreeing to the rental letter via Whatsapp or e-mail, the customer acknowledges these terms and conditions and agrees to them.

§ 2 General rental conditions

2.1 Collection of the rental item

The customer must be at least 18 years of age and must send/present an official photo ID (e.g. passport or driver's license) for identification purposes either via WhatsApp, mail or in person. The customer agrees that a copy or a digital photo of this document will be made and kept. In the case of an online reservation, his/her identification must be proven by means of an ID number. The customer is obliged to fill in the entire online reservation form truthfully.

2.2 Return of the rental item

The return of the rental item must always take place on the last day of the agreed rental period. In the case of a one-day or multi-day rental, the rental items must be returned to the Selfservice Station (Am Lindenplatz 2, 5324 Faistenau) locked and in proper condition by 8:00 p.m. at the latest, in the case of a half-day rental in the morning by 12:00 p.m. and in the case of a half-day rental in the afternoon by 6:00 p.m. at the latest, and the e-bike must be connected to the charger.

The preceding paragraph applies insofar as no separate written agreements have been made between the customer and the lessor.

The Lessor is entitled to complain about any defects caused by the Customer within three working days after the return of the rental item. These costs will be charged to the customer.

2.2.1 No return or late return

In case of a longer use of the rental object, the difference between the actually used rental period and the reserved or paid rental period will be charged. In the event that the rented e-bike, for whatever reason, is not returned on time and no notification is made to the landlord, the landlord Feel the nature e.U. will file a theft report against the customer the next day.

2.2.2 Return/ No use

If the rental items (e-bikes) cannot be used due to unfavorable weather conditions, the costs will be refunded or not invoiced.

In case of an early return during the day, no reimbursement will be made. Depending on the situation, however, a different arrangement can be agreed between the rental company and the

customer. The rental agreement can be terminated by the lessor at any time if the lessor detects improper use or danger.

2.3 Use of the rental item / obligations of the customer

The customer uses the rental items at his own risk.

The customer is obliged to check the rental items for a defect-free, clean, proper, roadworthy and roadworthy condition and to check for any damage (test drive). If any defects are found, the customer must inform the rental company about it immediately and a further approach will be discussed.

If the cell phone holder mounted on the rental item is used, the rental company does not take responsibility for any damage to the cell phone. The customer is responsible for all use.

The customer must ensure that all persons using the rental items meet the usage requirements (physical and mental).

If a customer rents several rental items (e-bikes), the customer is solely responsible for the entire rental items. Persons to whom the customer passes on the e-bike also use it at their own risk. Any claims for damages against the rental company are excluded. Feel the nature e.U. is not liable for any damage to persons & property.

In particular, children under the age of 16 are not allowed to use the e-bike without a supervisor. According to the Austrian Road Traffic Regulations (StVO), the use of bicycles in public traffic is allowed with the completed 12th year of age. Supervisors must have reached the age of 16 and the bicycle helmet obligation applies to children up to the age of 12.

The customer confirms that he/she is sufficiently informed about the use of protective devices (helmets, protectors) and clothing.

The customer is fully responsible for the rented equipment and has to bear the costs for missing, lost or damaged rental items.

The client has to use the e-bike carefully and as intended, i.e. only according to its function and conditions of use. The selection of the terrain or the routes in or on which the e-bike is to be used is exclusively at the Customer's own initiative, responsibility and risk.

With the start of the journey, the customer agrees to the assigned or selected e-bike and subsequently waives any claims that may arise in connection with an incorrect or unsuitable size (frame size).

The customer has to avoid damages of the rental object and to use the rental object in such a way that damages do not occur. Damages are to be reported immediately to the lessor.

The customer must ensure that the e-bikes are stored in such a way that any confusion or theft is prevented. à ALWAYS PROHIBIT

Transporting the e-bikes or disassembling them for transport by car is only allowed with the permission of the rental company.

For safety reasons (risk of injury), unless otherwise specified, the e-bike handlebars must not exceed 120kg body weight.

2.4 Loss of or damage to the rental item / liability of the customer.

In the event of loss, breakage, culpable damage or excessive soiling or wear and tear due to improper use (e.g. damage to the treads of the tires due to locking wheels, etc.) of all rental equipment and accessories, the customer is obliged to compensate for the damage incurred. The damage includes the actual repair and cleaning costs or the current value of the rental item, if a repair no longer seems economically reasonable, i.e. the repair costs exceed the current value.

In case of loss, breakage or theft of the rental item, the hirer is liable for the full current value. The rented equipment is not insured.

The conclusion of a private liability insurance is expressly recommended for the customer.

In case of theft of the rental item, the customer has to report this to the police immediately, as well as to report it to the lessor!

The use of all rental equipment by the customer is at his own risk and excludes any claims for damages against the landlord. Feel the nature e.U. is not liable for any damages to persons & things, also not for damages of third parties, which are caused by or with rental material.

2.5 Reservation

The reservation becomes valid upon receipt of the booking confirmation.

If the reserved rental item is not picked up, the rental fee will be charged.

Unless otherwise agreed, cancellations made more than 7 days in advance are free of charge. Cancellations less than 7 days will incur a fee of 20 euros per bike.

Personal data provided by the customer will be processed and used, in compliance with the applicable national and European data protection regulations, exclusively for the processing of your requests or online reservations.

2.6 The landlord assumes no liability for accidents and injuries of any kind!

§ 3 Miscellaneous

3.2 All information is subject to typesetting and printing errors as well as errors, changes and technical defects.

3.3 The headings of the provisions contained in these Rental Terms and Conditions are for convenience only and may not be relied upon for their interpretation.